V-Count Nano Product Details

Product Description



V-Count Nano represents the next generation of people counting sensors in the market, offering advanced sensing capabilities. It utilizes 3D Stereo Vision with a single lens that can adapt to various ceiling heights, making it suitable for different store types. Additionally, it complies with GDPR regulations.

It provides the broadest coverage with a dual fisheye lens, reducing the number of counters needed. The sensor is designed for superior heat dissipation, housed in an aluminum unibody casing, thus extending the lifespan of its electronic components.

V-Count Nano also offers low-light and night mode counting with external infrared light. It is designed to be water leakage-proof, enclosed in a splash-proof casing to mitigate common issues like water leakage from the ceiling.



Key Features of the V-Count Nano include:

- Accuracy of up to 99% and 95 % on average.
- Plug-and-play installation.
- Bi-directional counting.
- An exceptional Mean Time Between Failure (MBTF) of over 20 years.
- Accurate counting with video evidence.
- Improved 3D counting accuracy through superior processing power.
- WiFi connectivity.
- An optional staff exclusion add-on feature (it will be released in Q1 2024 with a software update).

Technical Details

| TechnologyActive 3D Stereo VisionSensor Dimensions13.6 x 4.7 x 2.6 cmIdeal Mounting Height2.4m - 4mEthernet100BaseT, RJ45PoEEnabled with midspan unit.Adapter (DC In - USB-C type)USB-C Type 5V 2.4A AdapterPower ConsumptionMax 12 WMonthly Data Usage (Avg*)20 MBNetwork AccessHTTP / HTTPS and password-protected configuration accessOperating SystemLinux Based V-Count OSTimeNTP, Adjustable Time Zone, Automatic Daylight-Saving AdjustmentsPata Storage10 Years Offline Storage With Auto SynchronizationPrivacy Level3 Levels: Admin, Standard, Guest UserProtocolsIPV4, MQTT (secure), DHCPEnvironment SpecsOperations Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% storage Env: Temperature: -40°C to 70°C, Humidity: 1 | | | | |
|--|------------------------------|--|--|--|
| Ideal Mounting Height2.4m - 4mEthernet100BaseT, RJ45PoEEnabled with midspan unit.Adapter (DC In - USB-C type)USB-C Type 5V 2.4A AdapterPower ConsumptionMax 12 WMonthly Data Usage (Avg*)20 MBNetwork AccessHTTP / HTTPS and password-protected configuration accessOperating SystemLinux Based V-Count OSTimeNTP, Adjustable Time Zone, Automatic Daylight-Saving AdjustmentsData Storage10 Years Offline Storage With Auto SynchronizationPrivacy Level3 Levels: Admin, Standard, Guest UserProtocolsIPV4, MQTT (secure), DHCPEnvironment SpecsOperations Env: Temperature: 10°C to 45°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90%CasingMade by aluminium oxide alloy for dust resistance with Imm tempered glass lens-covering.ColorPure White RAL9010 Jet Black RAL 9005Data BackupYes | Technology | Active 3D Stereo Vision | | |
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| Monthly Data Usage (Avg*)20 MBNetwork AccessHTTP / HTTPS and password-protected configuration accessOperating SystemLinux Based V-Count OSTimeNTP, Adjustable Time Zone, Automatic Daylight-Saving AdjustmentsData Storage10 Years Offline Storage With Auto SynchronizationPrivacy Level3 Levels: Admin, Standard, Guest UserProtocolsIPv4, MQTT (secure) ,DHCPEnvironment SpecsOperations Env: Temperature: 10°C to 45°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90%CasingMade by aluminium oxide alloy for dust resistance with Imm tempered glass lens-covering.Dat | Adapter (DC In - USB-C type) | USB-C Type 5V 2.4A Adapter | | |
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| Operating SystemLinux Based V-Count OSTimeNTP, Adjustable Time Zone, Automatic Daylight-Saving AdjustmentsData Storage10 Years Offline Storage With Auto SynchronizationPrivacy Level3 Levels: Admin, Standard, Guest UserProtocolsIPv4, MQTT (secure), DHCPEnvironment SpecsOperations Env: Temperature: 10°C to 45°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90%Max Ethernet Cable LengthCat5/Cat6,100Mbps (max 90m length)CasingMade by aluminium oxide alloy for dust resistance with Imm tempered glass lens-covering.Data BackupYes | Monthly Data Usage (Avg*) | 20 MB | | |
| TimeNTP, Adjustable Time Zone, Automatic Daylight-Saving AdjustmentsData Storage10 Years Offline Storage With Auto SynchronizationPrivacy Level3 Levels: Admin, Standard, Guest UserProtocolsIPv4, MQTT (secure) ,DHCPEnvironment SpecsOperations Env: Temperature: 10°C to 45°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90%Max Ethernet Cable LengthCat5/Cat6,100Mbps (max 90m length)CasingMade by aluminium oxide alloy for dust resistance with Imm tempered glass lens-covering.Dota BackupYes | Network Access | HTTP / HTTPS and password-protected configuration access | | |
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| Privacy Level3 Levels: Admin, Standard, Guest UserProtocolsIPv4, MQTT (secure), DHCPEnvironment SpecsOperations Env: Temperature: 10°C to 45°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90%Max Ethernet Cable LengthCat5/Cat6,100Mbps (max 90m length)CasingMade by aluminium oxide alloy for dust resistance with Imm tempered glass lens-covering.Data BackupYes | Time | NTP, Adjustable Time Zone, Automatic Daylight-Saving Adjustments | | |
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| Environment SpecsOperations Env: Temperature: 10°C to 45°C, Humidity: 10% to 90% Storage Env: Temperature: -40°C to 70°C, Humidity: 10% to 90%Max Ethernet Cable LengthCat5/Cat6,100Mbps (max 90m length)CasingMade by aluminium oxide alloy for dust resistance with Imm tempered glass lens-covering.ColorPure White RAL9010 Jet Black RAL 9005Data BackupYes | Privacy Level | 3 Levels: Admin, Standard, Guest User | | |
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| Casing Made by aluminium oxide alloy for dust resistance with Imm tempered glass lens-covering. Color Pure White RAL9010 Jet Black RAL 9005 Data Backup Yes | Environment Specs | | | |
| Casing Imm tempered glass lens-covering. Color Pure White RAL9010 Jet Black RAL 9005 Data Backup Yes | Max Ethernet Cable Length | Cat5/Cat6,100Mbps (max 90m length) | | |
| Color Jet Black RAL 9005 Data Backup Yes | Casing | | | |
| | Color | | | |
| ID Illumination 940 pm | Data Backup | Yes | | |
| | IR Illumination | 840 nm | | |

Characteristics: A protected operating system incorporating a multicore processor, an adaptive infrared system that adjusts based on lighting conditions, a device health assessment feature, and an integrated external watchdog.

Metric Installation Height

| Height (cm) | Height (inches) | Horizontal Coverage (cm) | Horizontal Coverage (inches) | Vertical Coverage (cm) | Vertical Coverage (inches) |
|----------------|--------------------|-----------------------------|---------------------------------|---------------------------|----------------------------------|
| 230 | 90.55 | 240 | 94.48 | 140 | 55.11 |
| 250 | 98.42 | 273 | 107.48 | 153 | 60.23 |
| 300 | 118.11 | 425 | 167.32 | 231 | 90.94 |
| 350 | 137.79 | 591 | 232.67 | 289 | 113.77 |
| 400 | 157.48 | 698 | 274.40 | 378 | 148.81 |

If you need support please get in touch via help@v-count.com.

If you have more questions and feedback regarding the product please get in touch via product@v-count.com.

Please be advised that the nature of the document, its purpose, and the potential reasons for changes may vary. These changes may be made to address legal, regulatory, or technical requirements, or to incorporate updated information, corrections, or improvements. The decision to make any changes will be made at V-Count's discretion, with the aim of maintaining the document's accuracy, relevance, and compliance with applicable laws and regulations