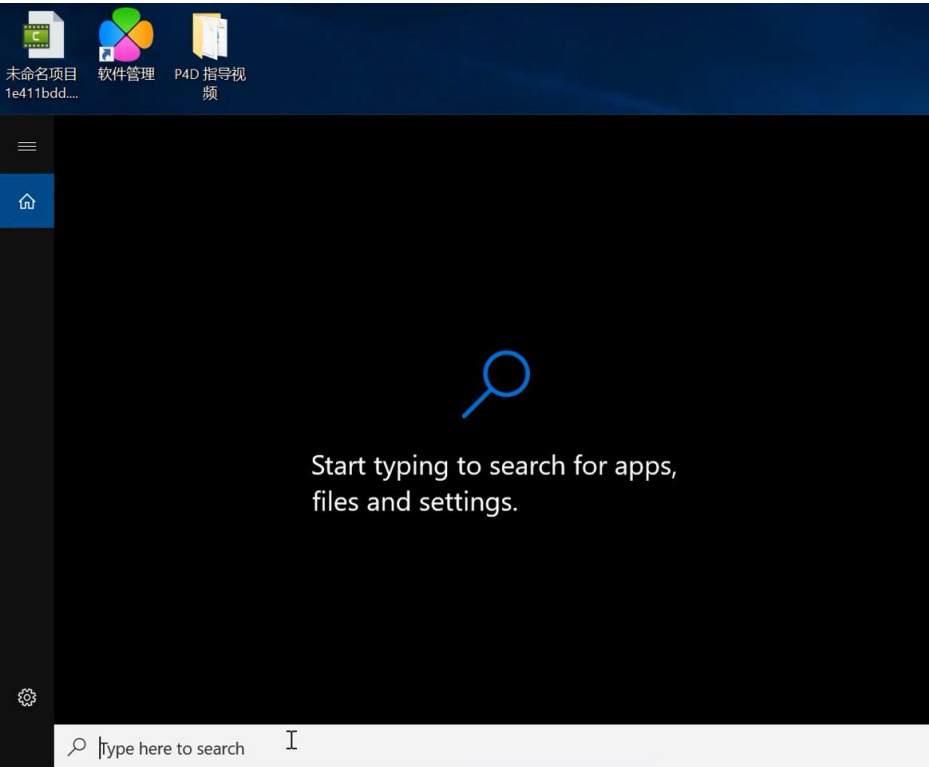


Solutions

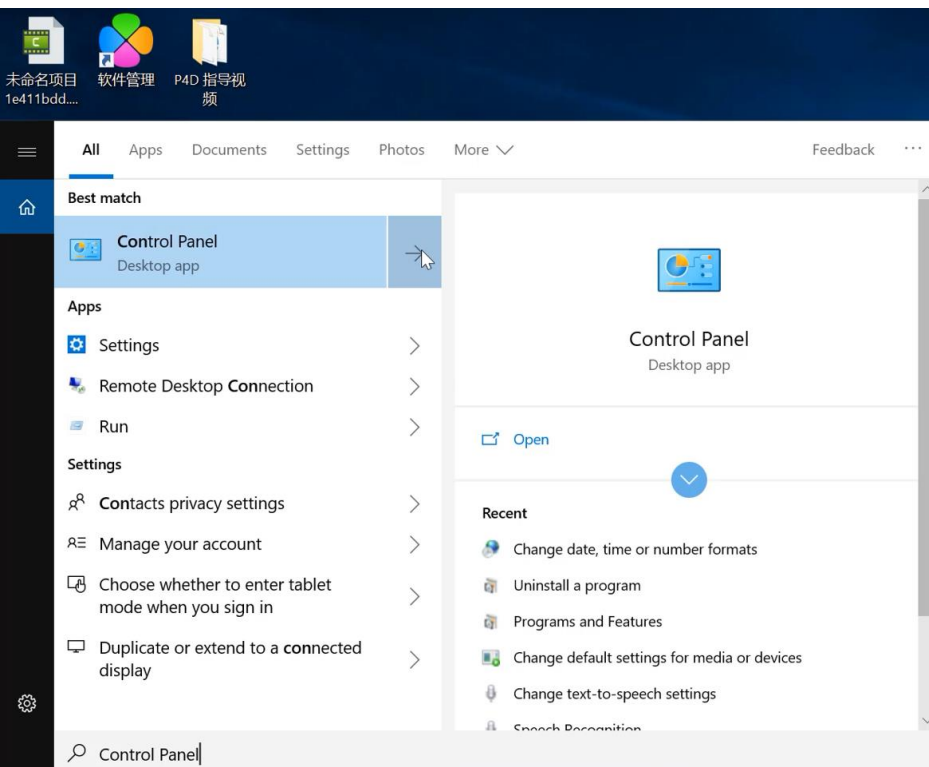
1. Reason: Wrong Time Format

Solution:

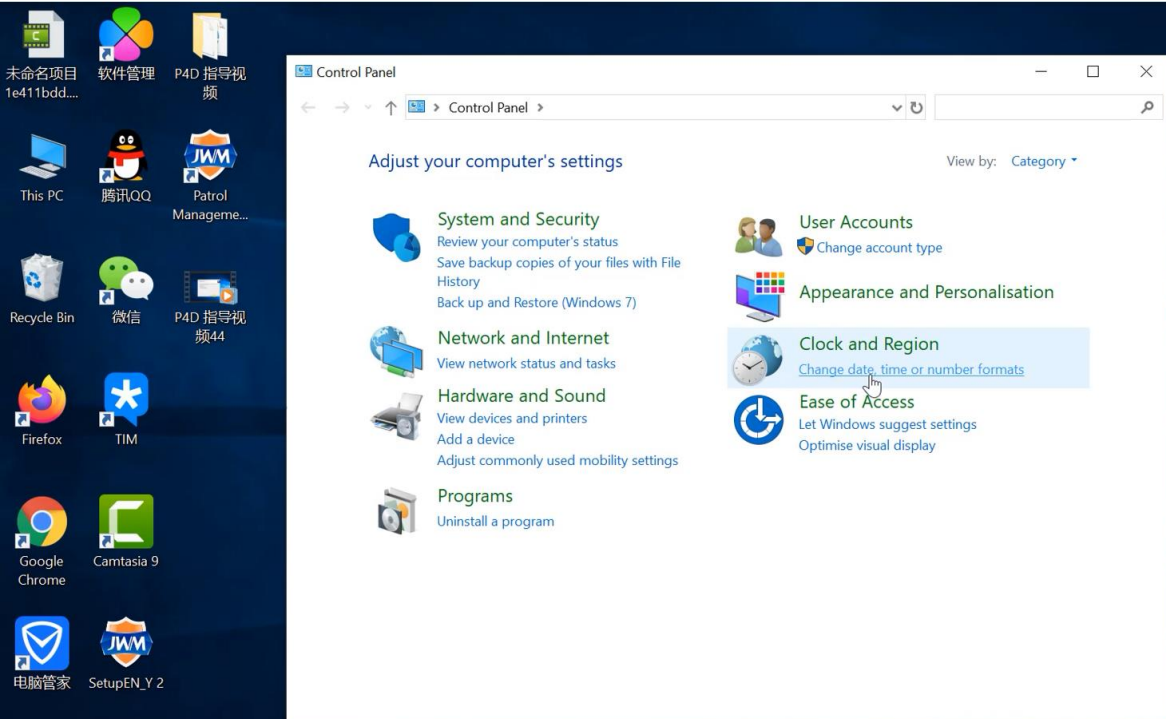
Step 1 (Attention: before do the steps, close the software first)



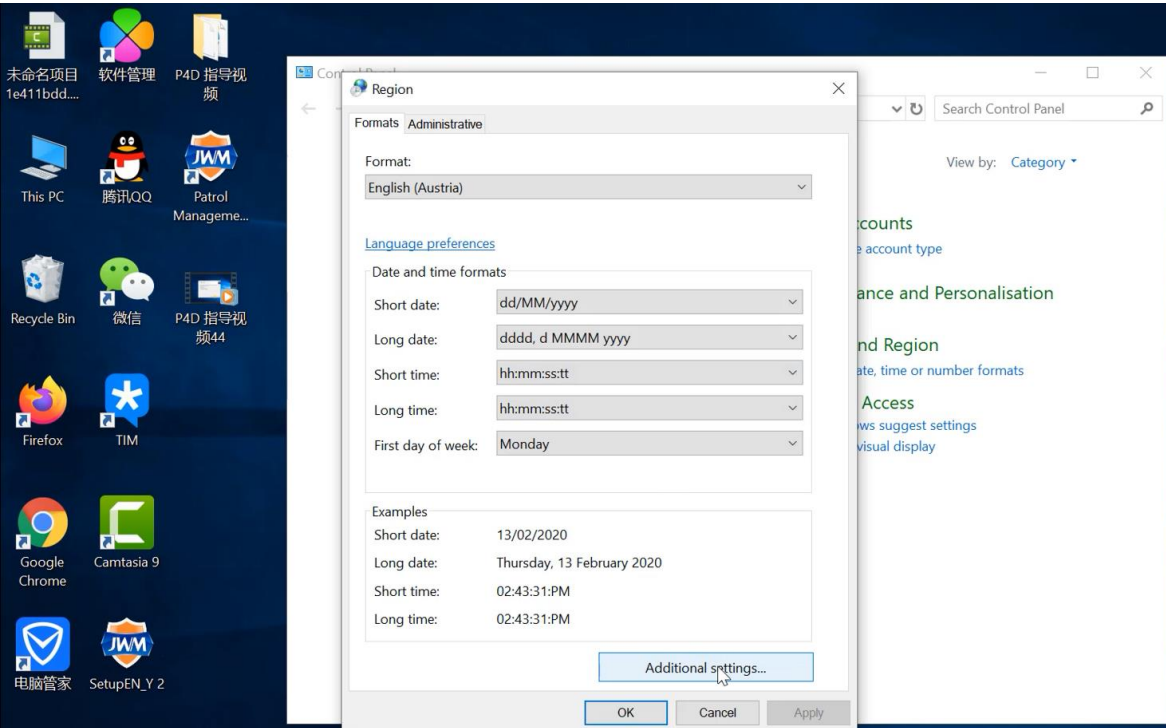
Click "Windows", type and research Control Panel, then click in



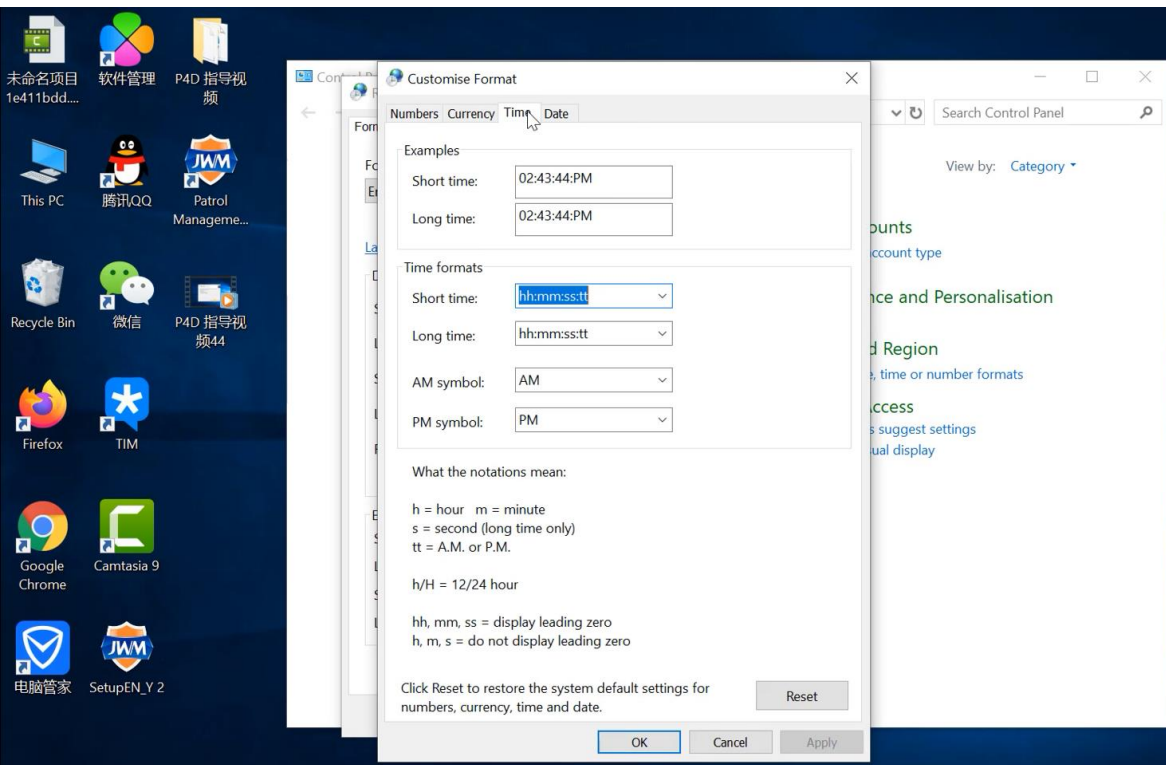
Find Clock and Region and click in



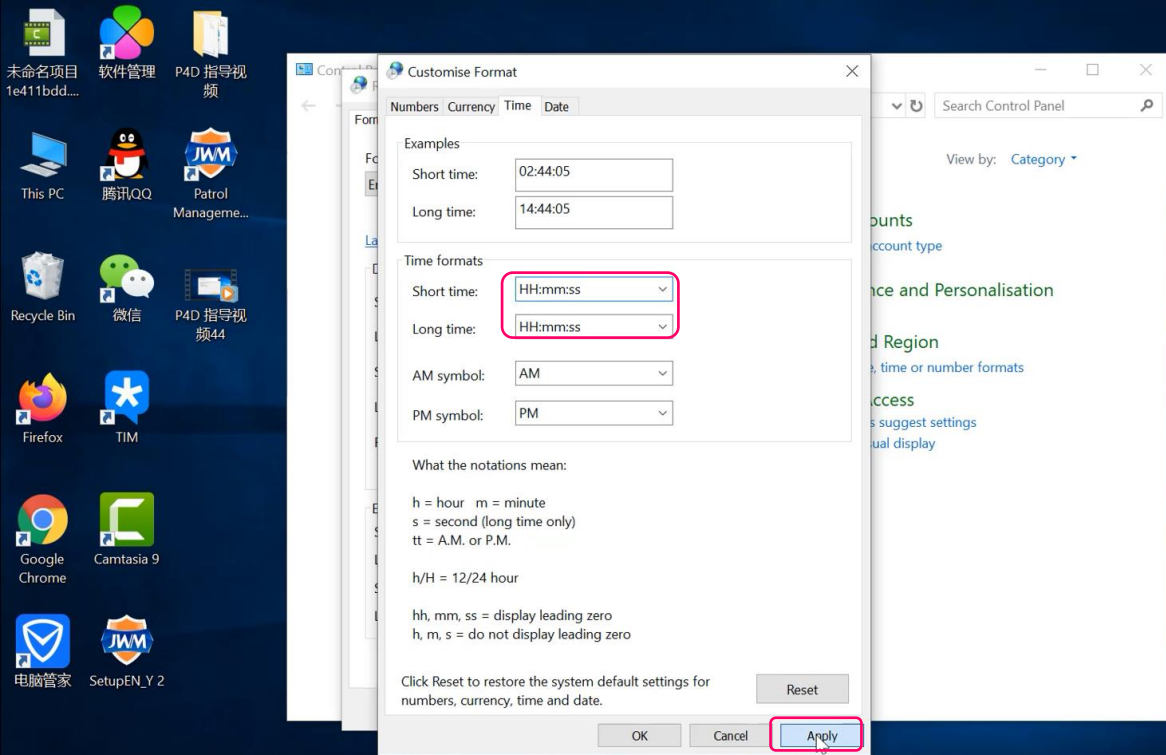
Find Additional settings and click in



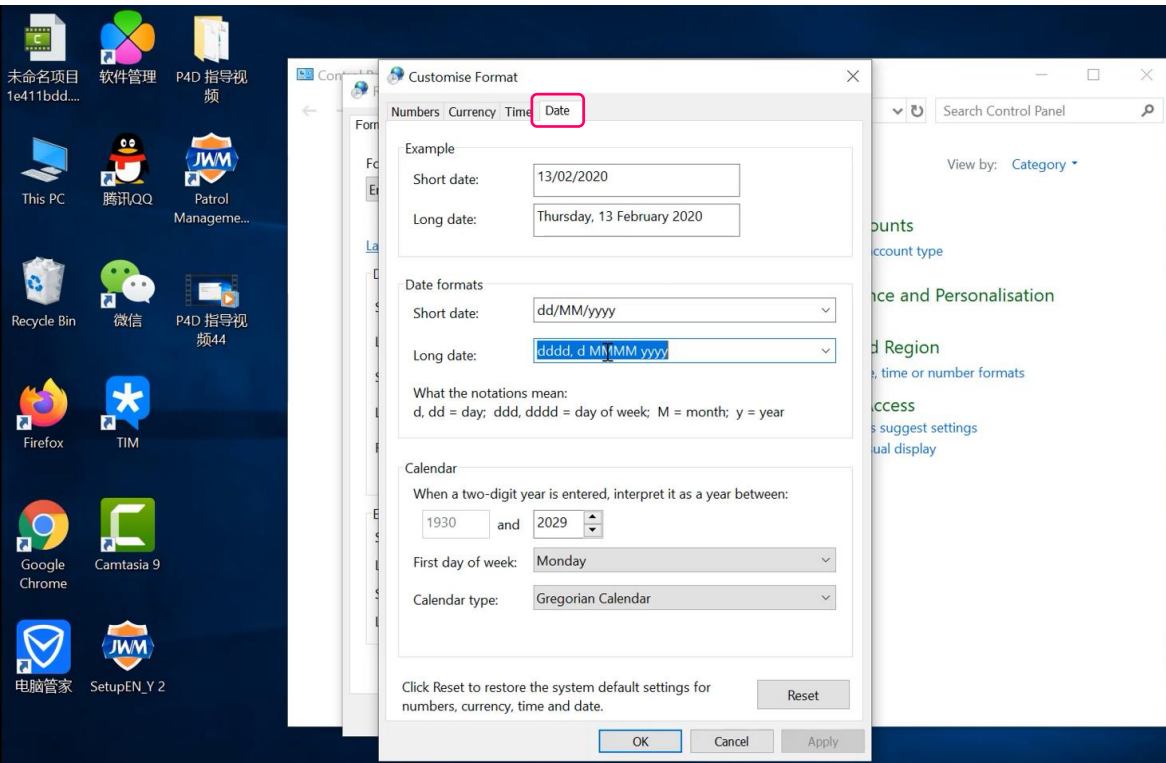
Find "Time" and modify "Short time" and "Long time"



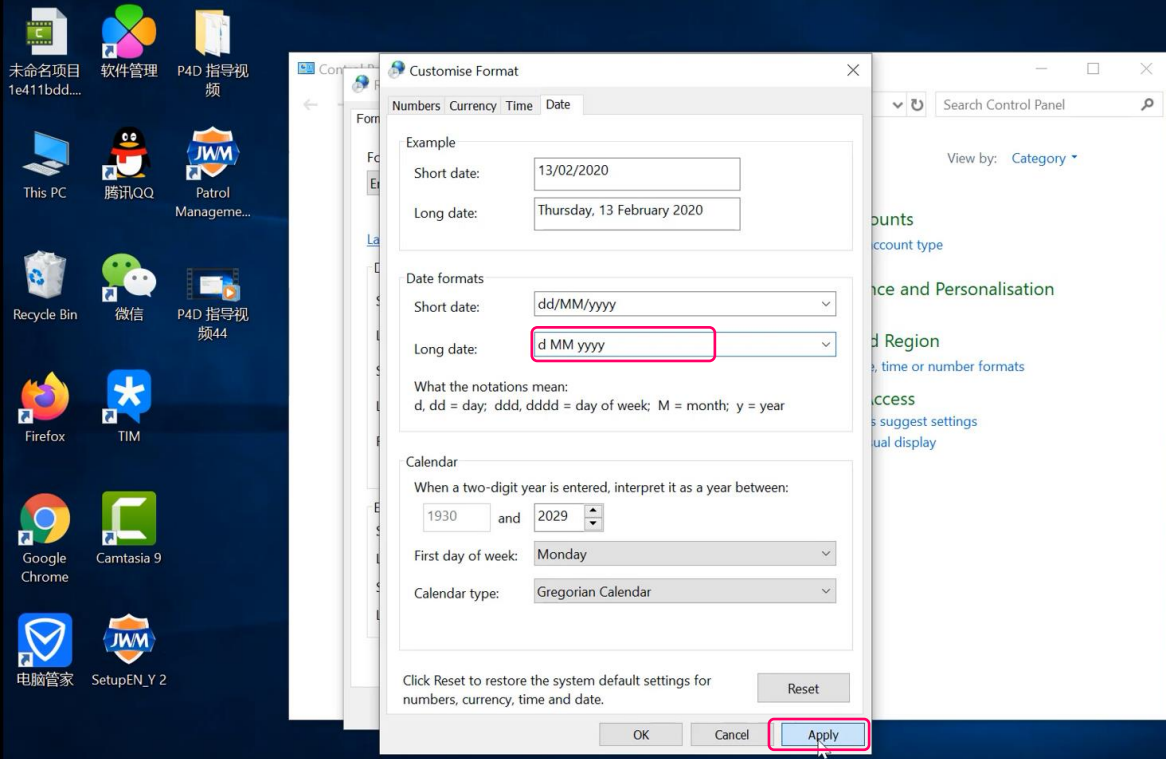
Modify it like this, then Apply it.



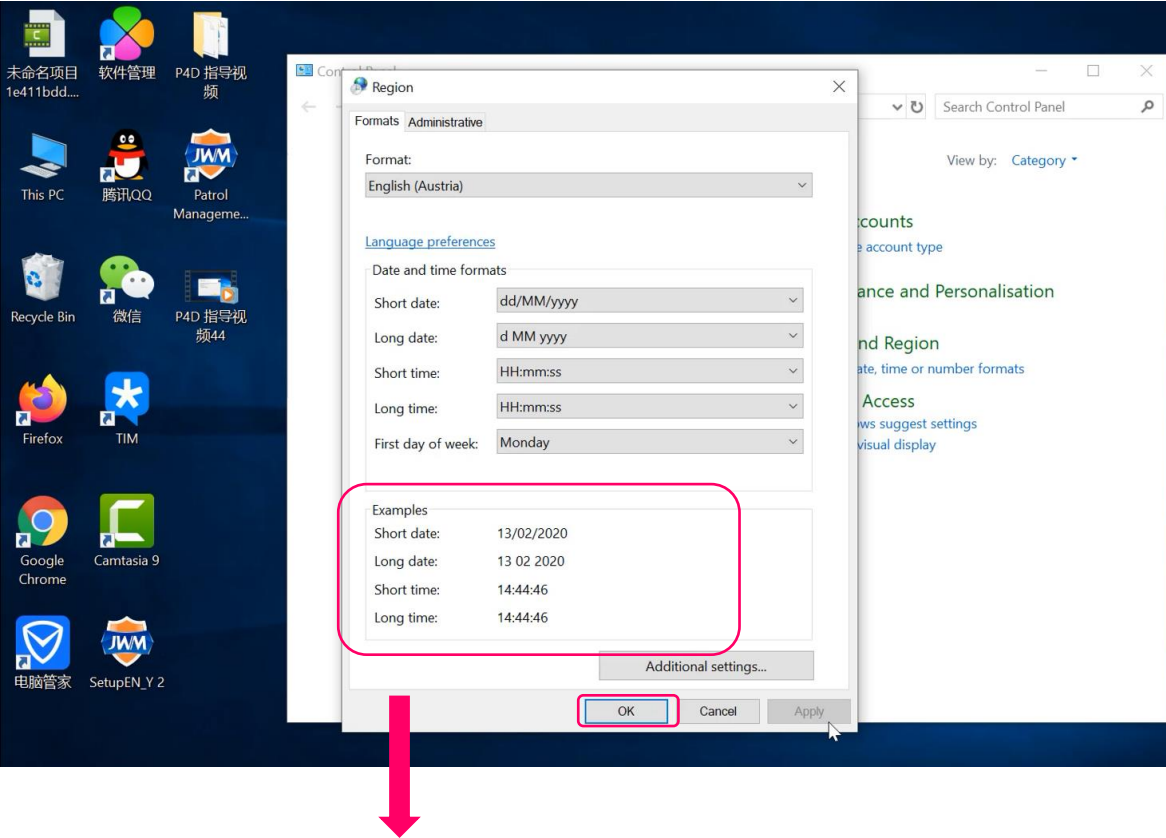
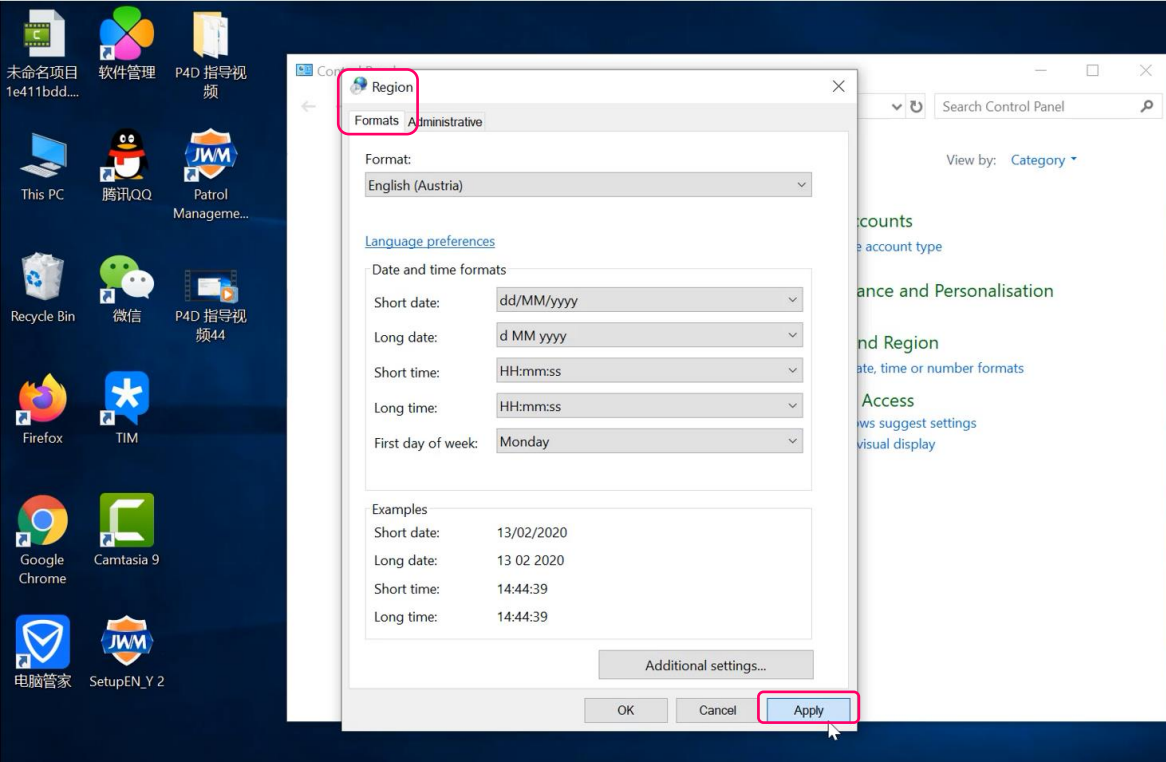
Find "Date" and modify "Long date"



Modify it like this, then Apply it, click Ok.



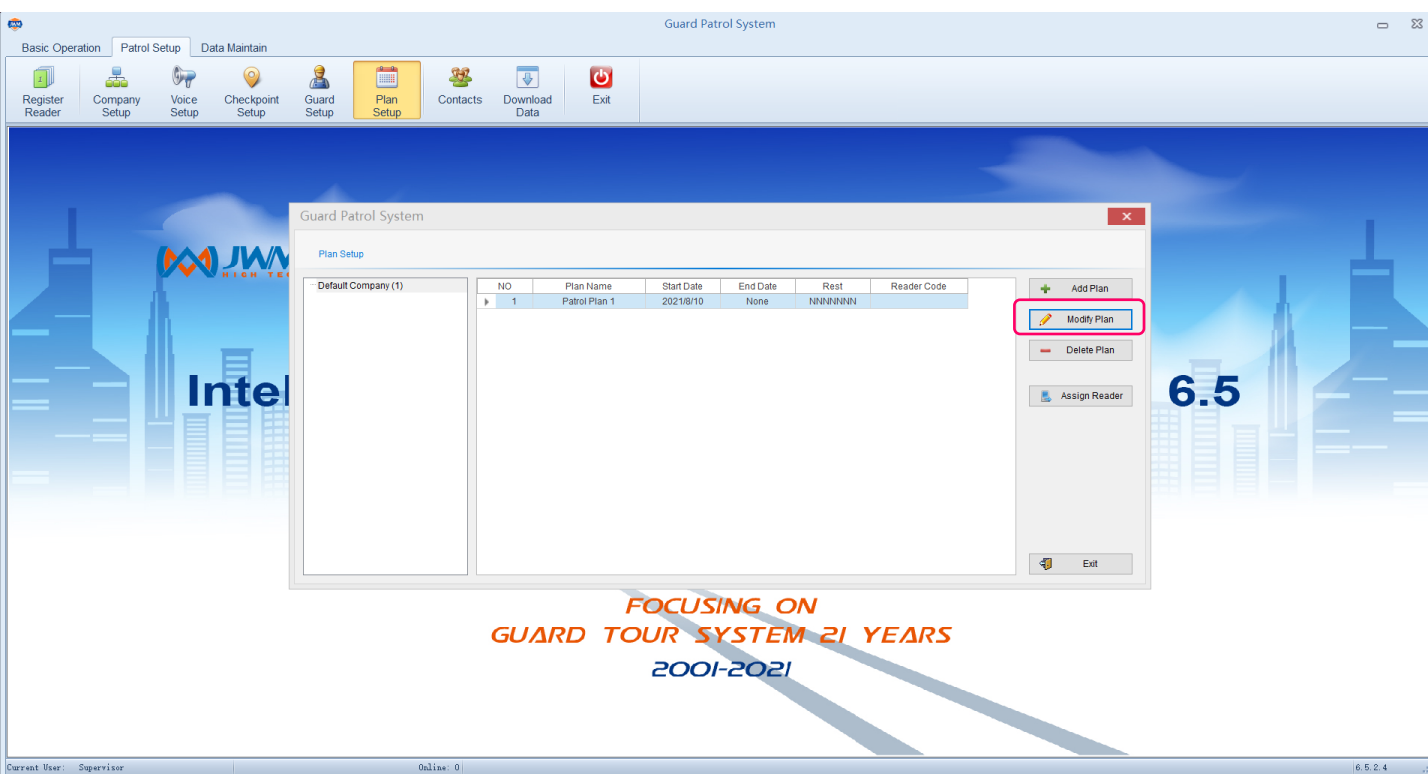
Then back to "Format" in "Region" and Apply it.



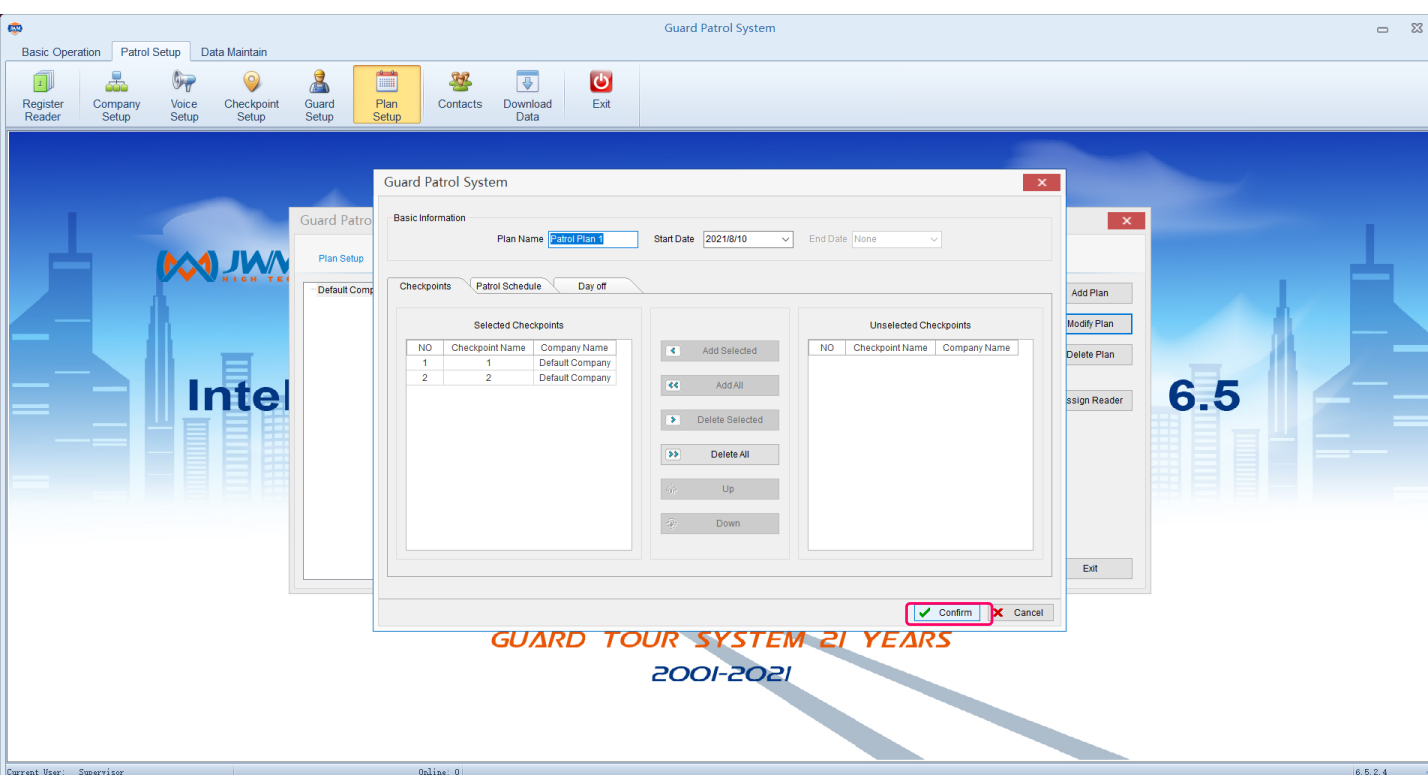
After setting, the "week" is not shown here (like Monday, Tuesday, Sunday...), then click Ok

Step 2

Open the software and modify the plan, click in.



Just need to save it, click Confirm.



Step 3

At first, Click the history data and Inquiry.
After that you will see the data.

The screenshot shows the 'Guard Patrol System' interface. The 'History Data' menu item is highlighted with a red box. The 'Inquiry' button is also highlighted with a red box. The interface displays a table of data and various filters.

NO	Company Name	Guard	Checkpoint Name	Event Name	Reader Code	Patrol Time
1	Default Company		@2		100C-191612	12/02/2020 08:38:16
2	Default Company		@2		100C-191612	12/02/2020 08:38:17
3	Default Company		@1		100C-191612	12/02/2020 08:38:19

And then please click the re-analyzing data.

The screenshot shows the 'Guard Patrol System' interface. The 'Re-analyzing Data' button is highlighted with a red box. The interface displays a table of data and various filters.

NO	Company Name	Guard	Checkpoint Name	Event Name	Reader Code	Patrol Time
1	Default Company		@2		100C-191612	12/02/2020 08:38:16
2	Default Company		@2		100C-191612	12/02/2020 08:38:17
3	Default Company		@1		100C-191612	12/02/2020 08:38:19

Please click OK. And then please check your patrol report again.

The screenshot shows the 'Guard Patrol System' software interface. The main window has a menu bar with 'Basic Operation', 'Patrol Setup', and 'Data Maintain'. Below the menu bar is a toolbar with icons for 'Read Data', 'History Data', 'Patrol Report', 'Statistics', 'Alarm Data', 'Real-time Monitoring', 'Log Information', 'Clear Reader Data', 'Reader Timing', and 'Exit'. The main area displays a table with columns: NO, Company Name, Guard, Checkpoint Name, Event Name, Reader Code, and Patrol Time. The table contains three rows of data. A dialog box titled 'Guard Patrol System' is open in the center, asking 'Are you sure use the data in sheet to analyzing?'. The 'OK' button is highlighted with a red rectangle. Below the table are buttons for 'Inquiry', 'Export Excel', 'Export PDF', 'Print Preview', 'Print', and 'Re-analyzing Data'. The status bar at the bottom shows 'Current User: Supervisor' and 'Online: 0'.

NO	Company Name	Guard	Checkpoint Name	Event Name	Reader Code	Patrol Time
1	Default Company		@2		100C-191612	12/02/2020 08:38:16
2	Default Company		@2		100C-191612	12/02/2020 08:38:17
3	Default Company		@1		100C-191612	12/02/2020 08:38:19

2. Reason: Read Data at first, then create schedule

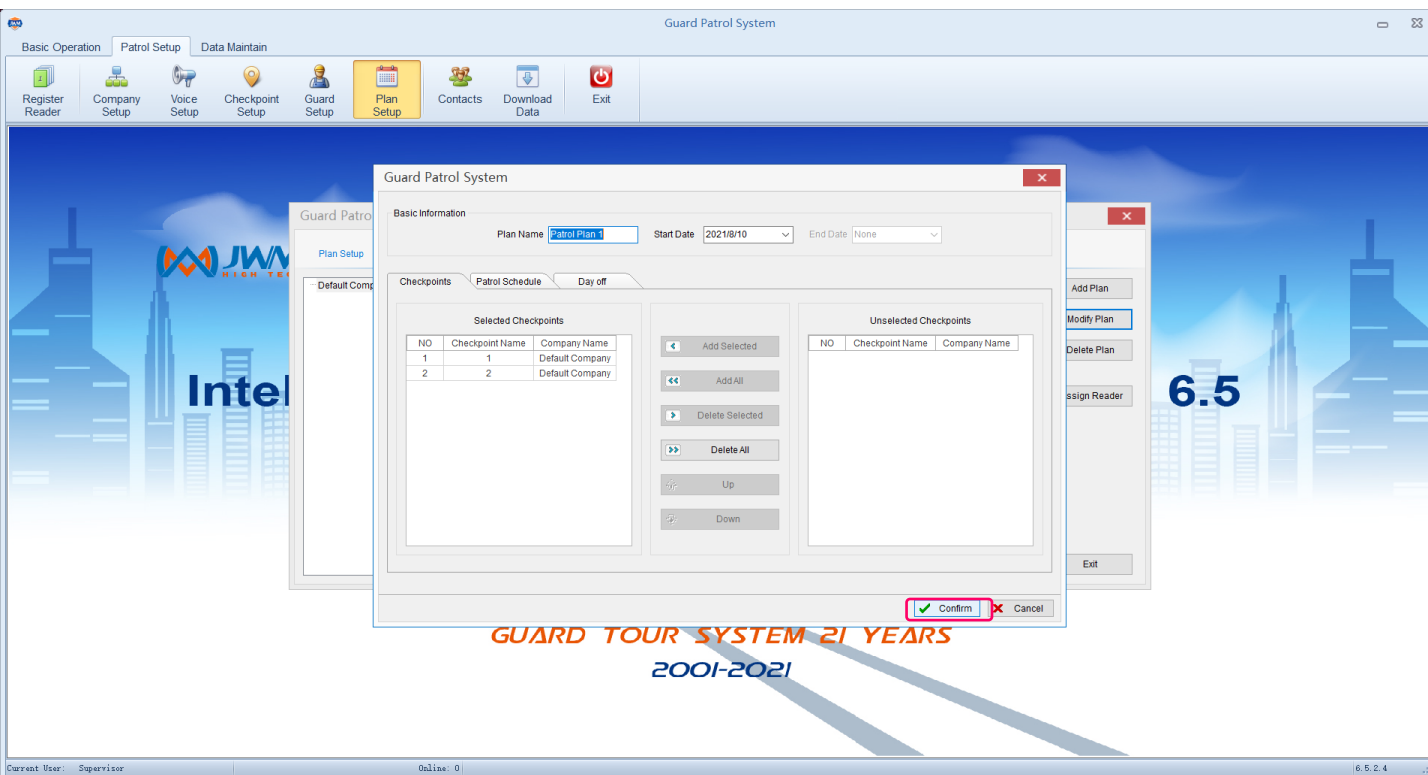
Solution:

Step 1 Open the software and modify the plan, click in.

The screenshot shows the 'Guard Patrol System' software interface with the 'Plan Setup' dialog box open. The dialog box has a title bar 'Guard Patrol System' and a close button. Inside, there is a 'Plan Setup' section with a table. The table has columns: NO, Plan Name, Start Date, End Date, Rest, and Reader Code. The table contains one row of data. To the right of the table are buttons for 'Add Plan', 'Modify Plan', 'Delete Plan', 'Assign Reader', and 'Exit'. The background of the software interface shows a cityscape with the 'Intel' logo and the number '6.5'. At the bottom, there is a banner that reads 'FOCUSING ON GUARD TOUR SYSTEM 21 YEARS 2001-2021'. The status bar at the bottom shows 'Current User: Supervisor' and 'Online: 0'.

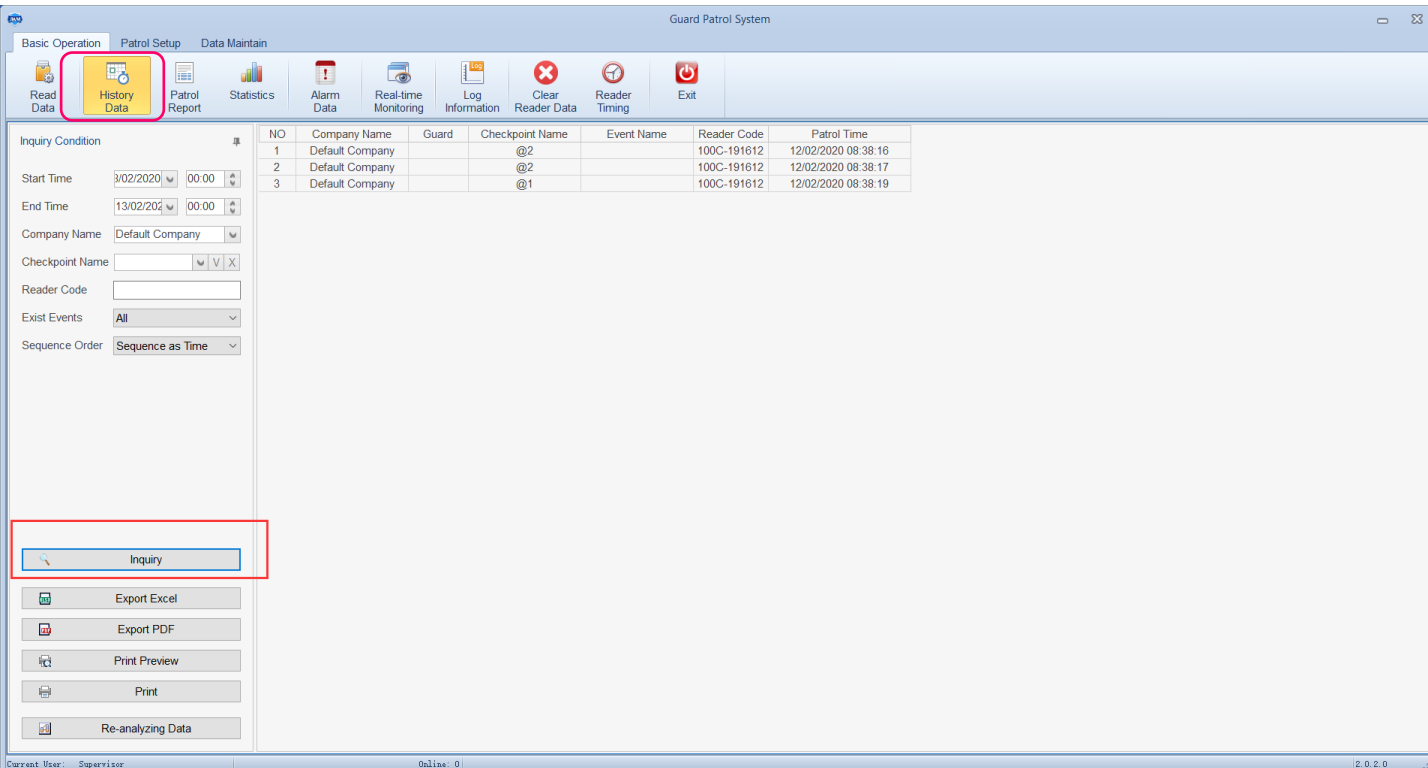
NO	Plan Name	Start Date	End Date	Rest	Reader Code
1	Patrol Plan 1	2021/8/10	None	NNNNNNN	

Just need to save it, click Confirm.

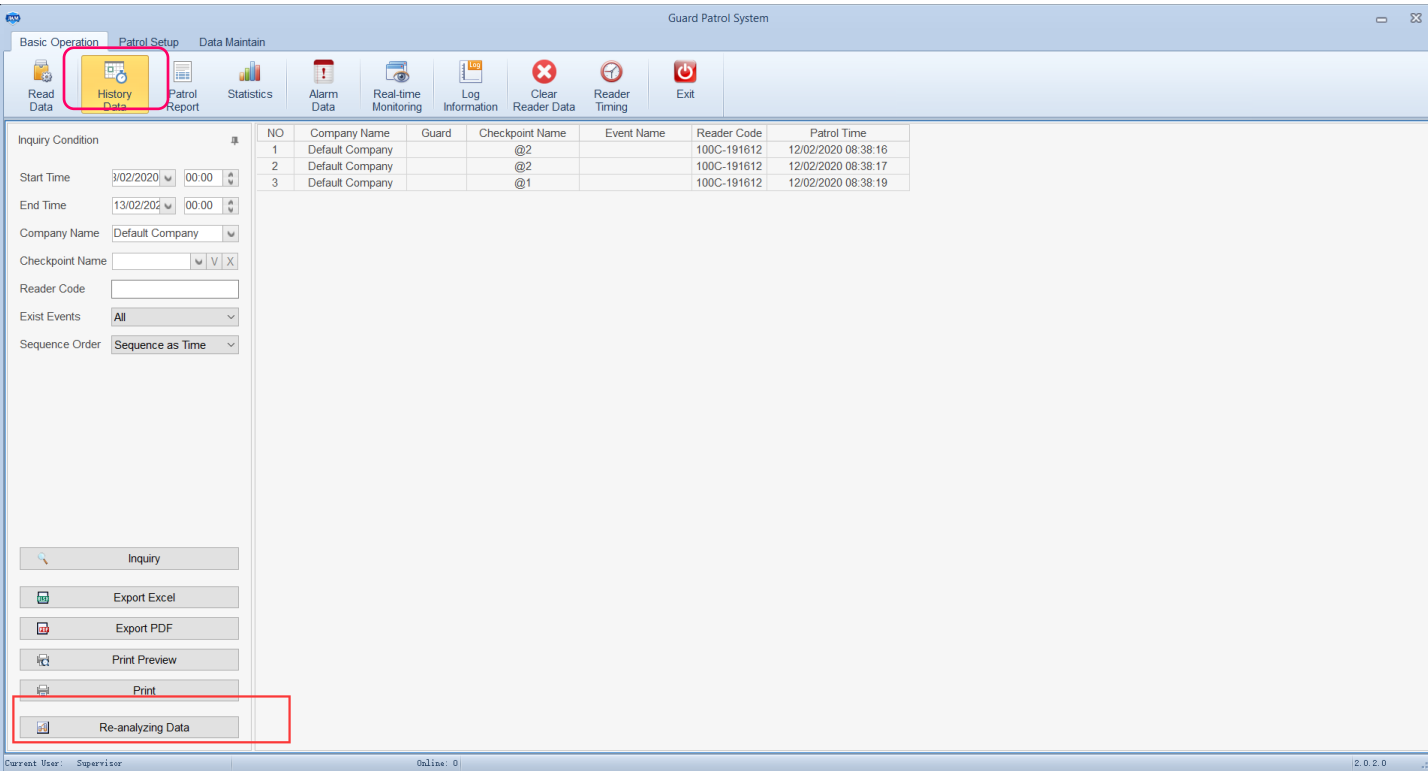


Step 2

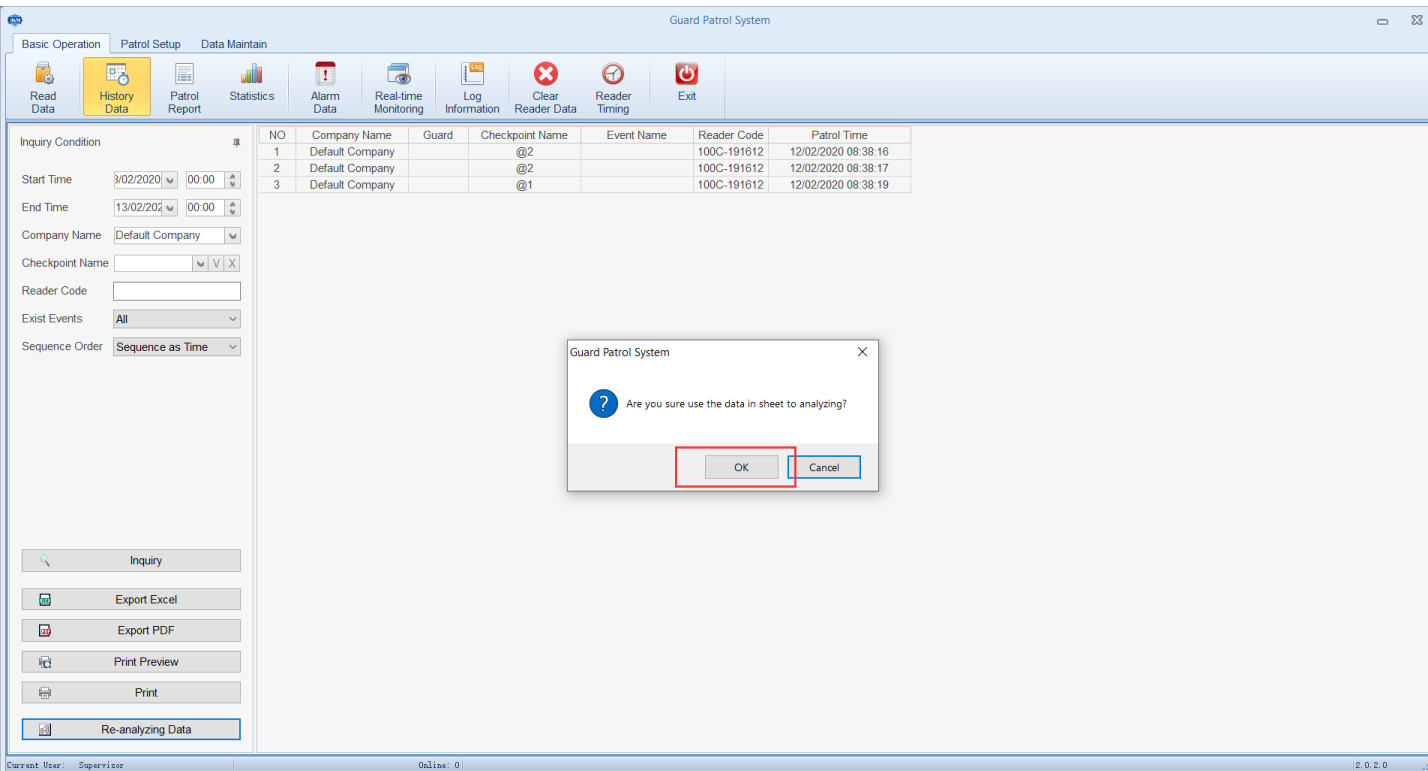
At first, Click the history data and Inquiry.
After that you will see the data.



And then please click the re-analyzing data.



Please click OK. And then please check your patrol report again.



3. Reason: The software is processing the data

Solution: Wait the software to operate